



# MATURITY RATING

## MATURITY RATING CASE STUDY

**CUSTOMER:** RENOWNED BANK  
**INDUSTRY:** BANKING  
**LOCATION:** GULF  
**COMPANY SIZE:** ENTERPRISE





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## CUSTOMER OVERVIEW

Our customer is a renowned bank that operates in the GULF region. Our customer is heavily relying on digital transformation as a key enabler for the business.



# MATURITY RATING

## THE CHALLENGE

The leadership team of our customer wants to maintain a competitive advantage based on digital transformation initiatives. Therefore, it is important to measure the maturity of the current information technology infrastructure versus the standards of the financial industry to take informed steps in the digital transformation journey.



# MATURITY RATING

## HOW OUR MATURITY RATING HELPED?

Our Maturing Rating service assists customers to benchmark the maturing of their information technology infrastructure across industry peers. The rating is done on a predefined scale based on the technology maturity across various attributes such as automation, visibility, cloud integration, scalability, readiness for digital transformation, innovation capabilities, etc.



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## HOW OUR MATURITY RATING HELPED?

In Maturing Rating engagements, we start by cooperating with our customer to understand the detailed characteristics of the existing information technology infrastructure. In this context, we interview related stakeholders, analyze the design and deployment aspects of the existing environment, explore technology dependencies, etc.



# MATURITY RATING

## HOW OUR MATURITY RATING HELPED?

Afterwards, we benchmark the existing technologies against standards and industry peers to develop a detailed gap analysis that is related to the specific business context of the customer. This gap analysis shed lights on where the information technology stack of our customers stands on the maturing rating scale, and therefore what are the actions required to level up on the maturing scale.



# MATURITY RATING

## Your take-aways

- Benchmark your technology infrastructure.
- Actionable roadmap to mature technology.
- Increase competitive advantage with utilizing technology.