



HYBRID WORK ASSESSMENT

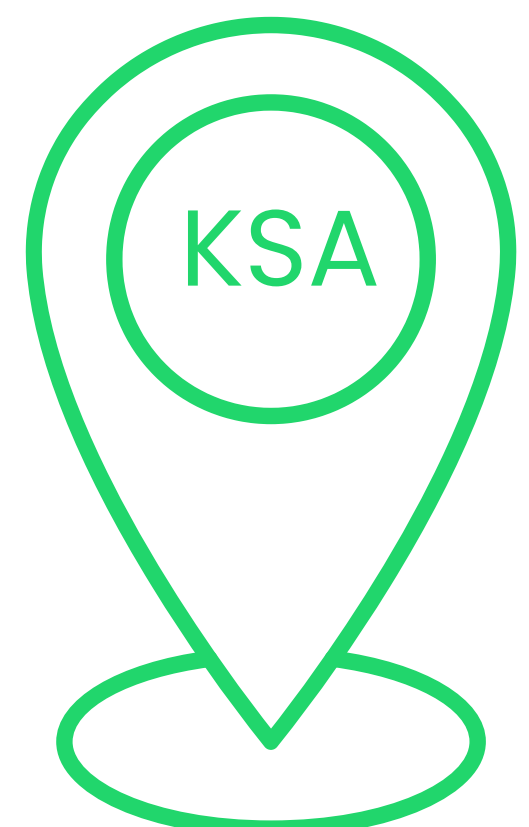
HYBRID WORK ASSESSMENT CASE STUDY

CUSTOMER: RENOWNED UNIVERSITY

INDUSTRY: EDUCATION

LOCATION: KSA

COMPANY SIZE: MEDUIM





HYBRID WORK ASSESSMENT

OVERVIEW

Hybrid Work Assessment to evaluate the readiness of the organization to switch to hybrid workplace model.

CUSTOMER OVERVIEW

Our customer is a renowned university providing superior undergraduates and postgraduates academic services. The leadership team of our customer considers Information Technology as a key enabler to maintain competitive advantage.



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THE CHALLENGE

The executives of our customer need to implement a strategy to gradually switch to hybrid work model that supports a blend of in-office and remote workers while providing people with the flexibility to choose where and how they'll work. This strategy was developed to optimize the operation cost and to have more resilience in case of disaster. Apparently, all eyes are directed at the IT department to make that happen. Their IT team is not sure if their technology infrastructure is ready for this direction.



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HOW OUR HYBRID WORK ASSESSMENT HELPED

We believe in a holistic approach when we conduct the Hybrid Work Assessment, therefore our team work closely with our customer to study the existing technologies across different stacks.

A key pillar for hybrid work model is the availability of a broad suite of messaging, sharing, and calling capabilities that allow workers to collaborate from anywhere. Therefore, major part of our assessment is directed to study the existing collaboration solutions to see to what extent it can serve the hybrid workplace objectives and to provide a detailed gap analysis to address the existing shortcomings.



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HOW OUR HYBRID WORK ASSESSMENT HELPED?

Hybrid workplaces also depends upon a “defense in depth” approach to security, as the threat landscape expands beyond the in-office technology experience. Our security experts work with the customer to explore the potential vulnerabilities that may be exposed due to switching to a hybrid workplace to provide a proactive remediation plan.

From another perspective, we work with our customer to explore relative cloud platforms and software-as-a-service offerings that could be fitting within the Hybrid Workplace IT strategy.



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HOW OUR HYBRID WORK ASSESMENT HELPED?

Connectivity will remain the underlying platform. Without a properly designed and implemented connectivity, the performance of hybrid workplace will be sub-optimal. In our assessment, we work with the customer to analyze the existing connectivity to evaluate whether extra capacity should be provisioned.



HYBRID WORK ASSESSMENT

Your take-aways

- Assess the readiness of the technology infrastructure to support a hybrid work model.
- Analyze the team capability to work from anywhere across different technology stacks.
- Develop a gap analysis with actionable insights.